

# Impact Report

2021-2022



“The House with a Heart”



We love our volunteers!

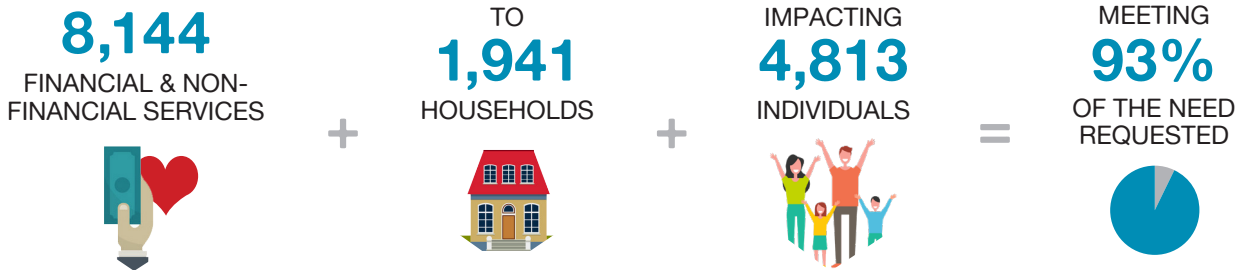


## Mission Statement:

*The Matthews HELP Center's mission is to provide short-term crisis assistance to our neighbors in the greater Matthews community.*

# Community Impact

Your support, time and contributions gave us the ability to provide...

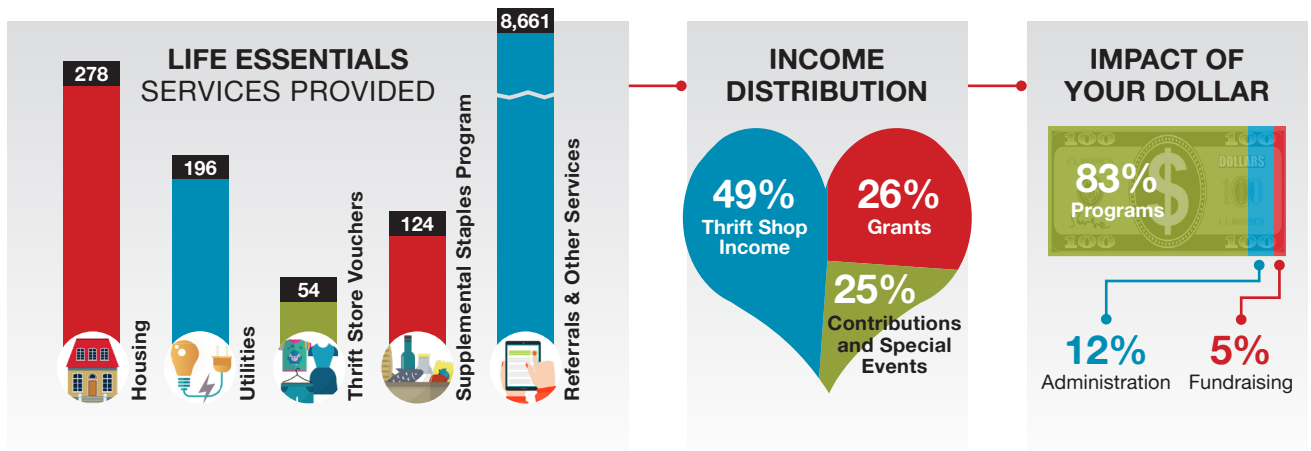


## Demographics of Those Served



# Financial Recap

YOU are the reason we were able to provide **\$782,209** in financial and non-financial support to our community



# Programs

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## MATTHEWS GIVES BACK TO SCHOOL

Students receive a new backpack filled with grade level school supplies

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## THANKSGIVING FEAST

Thanks to our partner Elevation Church, this program provides a Thanksgiving meal for our individuals in need

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## HOLIDAY SUPPORT

Local families receiving support can “shop” for holiday toys for their children and gift cards for teens.

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## BACKPORCH TREASURES THRIFT BOUTIQUE

Donations are sorted and sold within our Boutique and online store

([mybackporchtreasures.com](http://mybackporchtreasures.com)) with the help of 150 weekly volunteers. Revenue supports our financial assistance programs.



# Message of Hope



Hello Friends,

I am honored to lead an organization that is people focused, solutions driven and passionate for the cause. Our compassionate staff and team of volunteers make it their mission to help people help themselves and one another. We are thankful for our customers, donors and community partners who continually support the efforts of the Matthews HELP Center. YOU are the reason why we can give HOPE to so many of our neighbors!

Last fiscal year we provided \$782,209 of financial and non-financial assistance to 1,941 households that impacted 4,813 adults and children. Our goal continues to prevent evictions and utility disconnections while providing a safety net for those whose needs cannot be met as a result of a financial crisis. Our programs help to build a bridge from crisis to stability, from stability to empowerment and from empowerment to self-sufficiency.

The lives we touch and the impact we make has driven Matthews HELP Center for the past 43 years and will continue to do so for many years to come. Thank you for helping to provide life changing results to so many so that they can move forward.

Warm regards,  
Sandra Rose Conway

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## 2022 Board of Directors

- **Mumukshu Brahmbhatt** | Owner, The UPS Store
- **Jim Eckert** | Director of Sales, Clearfield, Inc.
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- **Lee Myers** | Attorney, Myers Law Firm PLLC, Former Mayor of Matthews
- **Shawn Spohn** | Director Community Engagement & Corporate Responsibility, Atrium Health
- **Jeanne Tourtellot, Secretary** | MHC food pantry volunteer and retired banker

# Your Contributions at Work

## Matthews HELP Center Backporch Treasures Thrift Boutique My Backporch Treasures online

**Donation drop-off  
from our community**



**Donation  
Sorting**



**Backporch Treasures**  
THRIFT • BOUTIQUE



**Other nonprofits  
for items we  
cannot use/sell in  
Backporch Treasures  
or My Backporch  
Treasures**



**High-end  
items  
for sale**

**MY Backporch Treasures**  
ONLINE • THRIFT • BOUTIQUE

**TO SELL**

**Where shopping  
is a good deed and  
a good deal**



**The mission of the  
Matthews HELP Center  
is to provide short-  
term crisis assistance  
to our neighbors in  
the Greater Matthews  
Community**



**Food,  
clothing,  
school  
supplies  
and basic  
needs**

All  
Financial  
Support is  
paid direct  
to the  
Landlord  
or Utility  
Company

**UTILITIES**

**RENT**

**TRANSPORTATION**



**704-847-8383  
[www.matthewshelpcenter.org](http://www.matthewshelpcenter.org)**

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